



Sustainable Peri-Urban framework
for Climate Neutral development

SOLUTIONS PROVIDER

Stakeholder Empowerment Tool



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General Information



Solution Name

Stakeholder Empowerment Tool



Solution Type

Digital Tool



Solution Owner

Telesto Technologies



TRL Level

TRL 6 - 8

Challenge solved

Target Pain Point

The tool seeks to reduce user base fragmentation and assist in stakeholders' communication, feedback, evaluation, and co-creation activities by bringing them together in an environment with simple, guided flows for users. The Stakeholder Empowerment tool aims to offer a more structured but flexible digital support of communication with stakeholders in co-creation and decision-making processes, combining different "spaces" of interaction in a single platform adaptable to the needs of each Living Lab environment and giving coordinators the ability to "tailor / devise" ways of involving users depending on the stage of the project and the type of activities.

The Innovation

Core Functionality

- Provision of thematic, blog-like spaces where users can be informed and discuss specific interventions or topics.
- Narrative questionnaires to collect structured but descriptive feedback, with the ability to extract aggregated results.
- Space for submitting proposals/ideas (e.g., for interventions in parts of the city or improvements in digital solutions).
- An issue reporting space that allows users to flag issues in specific locations or about tools and services.



User value - Benefits

01

For end-users, the tool offers a simple and relatively familiar way to participate (through forms and discussions, surveys, feedback spaces, etc.) in co-creation and evaluation processes in real-time.

02

For Living Labs coordination teams, it brings together ideas, questions, topic reports, questionnaire and their aggregated results in one environment, making it easier to track and utilize feedback. At the same time, it can offer spaces to provide further information about interventions and/or technical solutions, enabling active engagement.

03

At the project level, the use of the tool can contribute to more transparent and documented processes, providing materials that can be leveraged in evaluations, discussions, information and trainings and future solution improvements

Implementation and validation

Living Lab

The solution is expected to be tested and validated in all three SpurUP Living Labs (Thessaliniki, Aalborg, and Jesi).

Replication Potential

Due to its versatile architecture offering different components, the tool can potentially be adapted to different urban environments, by reshaping the themes, forms and types of activities as needed.



SPURUP

Sustainable Peri-Urban framework
for Climate Neutral development



National
Technical
University
of Athens



pwc



cesie
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IUE
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for Urban
Excellence



SIMAVI
Software Imagination & Vision



University of
BRISTOL



WEST
OF ENGLAND
MAYORAL
COMBINED
AUTHORITY



FGS



prometech



DITENCO
ocean efficient engineering



MG sustainable



IANUS
TECHNOLOGIES



ppc inspectra



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We Deliver Intelligence



Teletia
Technologies



UNIQ CUBE



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ΖΥΘΟΠΟΙΑ



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UV DISINFECTION SYSTEMS



Fulcea



IAMR
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